A systematic review of interventions using cue-automaticity to improve the uptake of preventive healthcare in adults: applications to dental visiting

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Objective: Since behaviour is underpinned by both cognitive and automatic processes, psychological interventions aiming to instigate or modify habitual behaviour (cue-automaticity interventions) offer an alternative to the more commonly used (mainly educational) strategies to increase preventive healthcare use. Theory suggests that low socio-economic (SES) groups are especially likely to benefit. Cue-automaticity describes how repetition of behaviour, initiated by a particular 'cue', in a constant context, leads to the automatic instigation and/or execution of behaviour. Our primary objective was to assess the effectiveness of cue-automaticity interventions to improve the uptake of adult preventive healthcare, and to consider how this might be applied to the design of interventions to promote preventive dental visiting. **Basic research design**: An electronic search, with citation snowballing, of cue-automaticity interventions to influence adult preventive healthcare use was undertaken. **Results**: Searching identified 11,888 titles and abstracts. Paper screening left 26 papers, of which 6 RCTs met the inclusion criteria. All 6 incorporated an Implementation Intention (I-I) component. Four studies involved cancer screening and 2 involved vaccination programmes. Five studies showed a significantly positive increase in preventive healthcare use, while one did not. **Conclusions**: Whilst few studies using cue-automaticity interventions may be of particular benefit to low SES groups, research is needed to investigate whether cue-automaticity interventions can translate into reducing inequalities in attendance for dental check-ups.

Key words: Prevention, Oral health, Health promotion, Dental Visiting Habits

Introduction

Dual processing models of behaviour explain how behaviour is influenced by both cognitive and automatic processes (Evans, 2008; Hofmann et al., 2008). This means that two alternative strategies can be taken when designing behaviour change interventions. One approach, which is the basis of most educational and psychological interventions, is to focus on altering cognition – for example increasing awareness of the benefits of receiving care (Dela Cruz et al., 2012; Cilbulka et al., 2011), or increasing awareness of their ability to undertake a task (self-efficacy) (Kakudate et al., 2009; Persson et al., 1998; Stewart et al., 1996). An alternative is to focus on instigating or modifying behaviour that is performed automatically (or impulsively); an approach which sits within the habit formation theory literature (Lally & Gardner, 2013; Gardner, 2015; Lally et al., 2010; Gardner et al., 2012; Aarts, Paulussen, Schaalma, 1997). A recent empirical review of habit-theory-based interventions showed promising results (Gardner, 2015), but was limited to relatively frequently undertaken behaviours such as exercise and healthy eating. Whether habit-theory based interventions are similarly effective in improving preventive health service use (which is a generally less frequent behaviour), has yet to be established.

Habits are defined as 'automatic behavioural responses to environmental cues, thought to develop through repetition of behaviour in consistent contexts' (Lally & Gardner, 2013) (Figure 1). Automaticity is considered to be a continuum, with the following four features; absence of deliberation, absence of awareness, absence of mental effort and absence of conscious control (Bargh et al, 1994). Cue-automaticity describes behaviour that automatically occurs when prompted by a particular cue (stimulus). The cue may be either external (for example: completing a preceding action in a sequence; seeing a visual prompt etc.), or internal (for example: a strong internal urge such as hunger). Indeed, internal cues may also be emotionbased such as anger or shame. Once experienced, such emotions may lead to automatic behaviour initiation and/ or execution.

One way cue-automaticity may be established is by laying down an Implementation Intention (I-I). This involves identifying a pre-determined circumstance whence a particular behaviour will be enacted, and linking a cue to the behaviour through a statement such as: "If situation x arises, then I will initiate the goal-directed response y". The I-I (or 'if-then' plan) might be written down, visualised or verbalised – the important aspects being to heighten individual's awareness to the predetermined cue and establish a mental link between the specific cue and

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Fig 1. Cycle of stimulus and behaviour leading to habit formation

action (Webb & Sheeran, 2007; Gollwitzer & Sheeran, 2006; Webb & Sheeran, 2008). Through this mechanism, control for the performance of the behaviour is transferred from the self to the environment in the shape of the predetermined, personalised cue (Gollwitzer, 1999). Whilst sufficient motivation and cognition is required to undertake the thought processes involved in setting the I-I (Sheeran et al., 2005), once the behaviour is carried out repeatedly according to the stipulated cue, behaviour gradually transfers from being cognitively enacted, to being automatic. The benefit of this, is that behaviour that is automatic is more likely to be maintained longer term, because when motivation wanes, the cue continues to prompt behaviour (Lally et al., 2011; Rotham et al., 2009). Although I-I are often used in intervention design as a means to establish habitual behaviours, habits can also be established without the use of this mechanism; for example, as a consequence of repeated, conscious, responses to particular cues (Lally et al, 2008).

Since studies show that living in poverty places such strains on internal resources that cognitive processing capacity is effectively reduced (Mani et al., 2013; Mauraven & Baumeister, 2000), interventions that establish automatic behaviour may have benefits in addressing socio-economic related health inequalities. This is because automatic behaviour is relatively un-demanding of cognitive processes (Strack & Deutsch, 2004). In the context of interventions to promote early dental visiting, this is important, since those most in need of regular, preventive dental care are the least likely to take it up (Petersen et al., 2005; Thomson et al., 2010; Office of National Statistics, 2009; Petersen, 1990; Donaldson et al., 2008; Watt, 2007). Lower rates of preventive dental visiting are found to account for at least some of the reduced level of oral health at the lower end of the SES visiting spectrum (Thomson et al., 2010; Sanders et al., 2006). Thus, interventions that promote preventive dental visiting are one way in which health inequalities may be reduced, and theoretically, cue-automaticity is designed type of intervention design which could offer particular benefits in this area.

Interest in the role of automatic behaviour in the instigation and maintenance of oral health behaviours is growing, most particularly in relation to promotion of daily flossing (Orbell & Verplanken, 2010; Judah *et*

al., 2013). A toothbrushing intervention study has also shown promising results (Wind et al., 2005). The same approach has yet to be explored however, in relation to preventive dental visiting. Before we consider translating this approach to this third oral health behaviour, it is important to recognise that dental visiting is a much less frequent behaviour than either flossing or toothbrushing. This raises the question as to whether the use of cues to prompt dental visiting is sufficient to establish a pattern of habitual behaviour, given the extended timescales involved. To help answer this question, this paper reviews evidence from the wider healthcare context, and considers whether there is evidence that cue-automaticity interventions are effective for other similar types of preventive visiting behaviour such as attendance for cervical smears, examinations, eye tests etc. The paper also identifies the design features of these types of studies in order to help inform the design of cue-automaticity intervention in preventive dental visiting. The aim of our study was therefore two-fold: to assess the effectiveness of interventions containing a component of cue-automaticity aiming to improve the uptake of preventive healthcare (addressed in the results section), and to discuss how this approach might be applied to preventive dental visiting.

Methods

Study identification and selection criteria

Literature was identified by electronic searching, forward and backward citation searching and personal contact with experts in the field. A detailed search strategy was constructed using terms from key papers with each search strategy tailored to each of the eleven databases (details available in online appendix 1 and 2). Forward citation searching included screening all papers that cited the electronic searching inclusion papers, backward citation searching involved screened all papers cited within included papers identified from the electronic search.

One author screened all titles and abstracts. A sample of twenty per cent was screened by a second reviewer for agreement of exclusion/inclusion. Full paper versions of studies meeting the following inclusion criteria were retrieved to assess eligibility:

1. Design: Studies were limited to RCTs, quasi-RCTs, pilot studies, feasibility studies and cluster randomised trials of interventions aiming to improve the uptake of preventive healthcare services. Studies had to have a minimum of 8-10 weeks follow up (as literature suggests that a habit takes on average 66 days to form (Lally et al., 2009)). Where data relating to follow up were not reported, authors were contacted to see whether they were available and if they could be obtained, the study was included. Studies were not restricted by language or publication date but were to primary data only. Inclusion criteria for health care services was any type of publicly or privately funded service that would benefit people's health. 'Preventive' was defined as services based on the principle of anticipatory action such as vaccination, health checks etc, where disease or ill health symptoms are not yet apparent.

- 2. Types of participants: Adults (aged 18 years or older) who were eligible for preventive health-care services. We did not place any limitation by setting, and so interventions may have been undertaken in population (e.g. workplace) as well as health care settings.
- 3. Types of interventions: Only interventions that clearly linked the intervention to the production of automated behaviour (such as describing cueautomaticity associations) were included. Group (including family unit), community and individual interventions were all included. Each study had to have a control group (defined as a group that received standard preventive healthcare advice only) and/or an alternative intervention group.

Data extraction, data synthesis and quality assessment

The primary outcome was any type of attendance at a health service that was specifically for preventive purposes. Secondary outcomes included cognitive variables such as self-efficacy and measures of automatic behaviour. Data extraction was completed by a first assessor (HR) into structured data extraction tables and grouped according to the preventive healthcare service type (for example, cancer screening or vaccinations). Data extraction was double checked by a second assessor (SW), with any discrepancies resolved by a third assessor (RH). Due to the heterogeneity of studies (Chi² = 23.64, df = 6 (P=0.0006); I²= 75%), data pooling i.e. meta-analysis was inappropriate. An assessment of risk of bias of included studies was completed using the Cochrane Tool (Higgins *et al.*, 2011) by two assessors (HR, SW). The overall quality of evidence was also assessed using the GRADE approach (Higgins *et al.*, 2011).

Results

Electronic searching, alongside backward and forward citations identified 11,888 titles and abstracts. Twenty six full papers were screened for eligibility of which twenty were excluded. Figure 2 is a PRISMA diagram with reasons for exclusion. The six RCTs included in the review were all published between 2000 and 2014. Included studies concerned either vaccinations (Hepatitis B (Vet *et al.*, 2014) and influenza (Milkman *et al.*, 2011) or cancer screening programmes (colorectal (Neter *et al.*, 2014; Greiner *et al.*, 2014), cervical (Sheeran & Orbell, 2000) and breast (Rutter *et al.*, 2006)). Length of follow up ranged from three to six months. One study did not report length of follow-up within the manuscript (Rutter *et al.*, 2006). However, clarification was achieved from the authors. Table 1 summarises the included studies.



Figure 2. PRISMA diagram of study inclusion

Study, Year, Country, Recruitment popula- tion	Participant demographic	Participant characteristics	Outcome and other measures	Intervention	Control	Method of deliv- ery	Results	Conclusion
Preventive healthcan	re service: Vaccinations							
Milkman et al, 2011 USA	$\frac{Age}{51.1 \text{ years } \pm 8.1 \text{ (mean)}}$	Inclusion Vaccination indicated by CDC guidelines:	<u>Outcome</u> Influenza vaccina- tion – receint of a	<u>Date Plan Con-</u> dition Control +	Info. about workplace vaccination clinics (locations & times)	Email	1.5% higher vaccination rate than control – NS (unadjusted OR 1.12, 95% CI 0.92 to 1.35)	I-I intervention significantly in- creased influenza
n=3272	<u>Gender</u> 72.5% Male	Individuals 50 years of age or older OR	seasonal influenza vaccine at one of	prompt to write down date em-	Info. on importance of receiving influenza			vaccinations, but only when both
Employees at a large Midwestern utility firm	27.5% Female Ethnicity /Race 76.6% Caucasian 20.5% African-American	Those with chronic health conditions that increase the risk of influenza related complications Time Plan Condition	the firm's on-site clinics <u>Baseline</u> N/R	ployees planned to get their vaccine	vaccine. 4.2% higher vaccina- tion rate than control - significant (unad-			the date & time planned.
	2.8% Asian	Control + prompt to write down date & time employees planned to get their vaccine			Justed OR 1.19 95% CI 1.01 to 1.40)			
Vet et al, 2014 Netherlands	$\frac{Age}{32.6 \text{ years } \pm 12.4 \text{ (mean)}}$	Inclusion Male	<u>Outcome</u> Receipt of HBV	Provide details of when, where	General info. includ- ing contact details of	Online	Strong intention more likely to have obtained HBV vaccina-	Having a strong goal intention to
n=616	<u>Gender</u> 100% Male	Had sex with a man in previous year Not infected with HBV	vaccine – as re- corded on vaccina- tion repister	& how they would make HBV vaccine	Public Health Ser- vices offering HBV vaccines		tion than men with a weak (p<0.01)	obtain HBV vac- cine and forming a comulete I-I
Online participants	Ethnicity/Race 95% Dutch 5% Ethnic minority	Not previously vaccinated against HBV Didn't immediately make HBV vaccination appt	Baseline - Goal intention -I-I complete -ness	appt. Either email or printed I-I given with info. about			Significant association between I-I & HBV vaccination (unad- justed OR 2.73 95% CI 1.38 to 5.4)	each significantly & independently increase likeli-
		online Intented to make a vacci- nation apt at some point		HBV vaccine sites.			Association between intention strength & completeness of I-I (p<0.05)	obtaining HBV vaccination.
							Completeness of I-I signifi- cantly associated with HBV vaccination uptake (p<0.001)	

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Table 1. Included papers

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Preventive healthcare	service: Cancer screening							
Greiner et al, 2014	Age	Inclusion	Outcome	Received info.	Received info. &	Touch-	Individuals who completed an	I-I approach
USA	55 years (median)	Patients aged \geq 50 years Have a provider visit on	Colorectal cancer screening – com-	& education on CRC screening.	education on CRC screening. Given	screen computer	I-I had higher odds of com- pleting CRC screening than	can contribute to successful
n=470	Gender	enrolment day	pletion of either	Completed I-I	questions and print		comparison (AOR=1.83).	completion of
	36.4% Male	Exclusion	FIT or screening	around CRC	out on diet, exercise		SS 01 1.11	CRC screening
Attendees at 9 safety- net clinics	03.0% remale	Income > 150% rederal poverty level	colonoscopy	screening plan- ning. Given	& nealth living.		Higher self-efficacy were more likely to complete CRC	even among very low-income &
	Ethnicity /Race	No home address	Baseline	print out of I-I	Those "deciding to"		screening (AOR=1.57)	diverse primary
	27% Hispanic	No working phone	-PAPM staging		pursue a screen-			care pop ⁿ
	42% Non-Hispanic	Received faecal occult	-Perceived suscep-	Those "decid-	ing test were given			
	African-American	blood test of FIT in last	tibility to CRC	ing to" pursue	either an FIT kit or			
	28% Non-Hispanic white	year	-Self-efficacy for	screening test	colonoscopy schedul-			
	3% Other	Sigmoidoscopy or	CRC screening	were given ei-	ing info. & bowel			
		barium enema in last 5y	-Cancer fatalism	ther an FIT kit	prep materials before			
		Colonoscopy in last 10y		or colonoscopy	leaving clinic			
		Acute medical illness		scheduling info.				
		Reported current GI		& bowel prep				
		bleeding		materials before				
		History of colon polyps		leaving clinic.				
		History of CRC						
		First-degree relative						
		with CRC before age						
		60y						
		Inherited polyposis/non-						
		polyposis syndrome						
		Inflammatory bowel						
		disease						
		Another household						
		member in study						
		Cognitive impairment						
table 1 continued overl	eaf							

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Neter et al, 2014 Israel n=27633 HMO-insured mem- bers	<u>Age</u> 62.31 years ± 6.66 (mean) <u>Gender</u> 43.8% Male 56.2% Female 56.2% Female N/R	Inclusion Performed FOBT test in last year No inflammatory bowel disease or malignancy No colonoscopy within previous 3 years Insured member	Outcome Colorectal cancer screening - com- pletion of FOBT test <u>Baseline</u> -Intention -Perceived efficacy -CRC knowledge -Risk perception -Perceived health	Mailed FOBT kit & leaflet containing instructions to write down when, where & how to com- plete the FOBT test	Mailed info. leaflet & Post FOBT kit	Individuals who completed an I-I were significantly more likely to complete FOBT test- ing than controls (unadjusted OR 1.18, 95% CI 1.12 to 1.24)	I-I technique is useful in increas- ing adherence to CRC screening, even in a mailed form rather than a face-to-face situation
Rutter et al, 2006 UK n=2082 Patients on NHSBSP screening database	<u>Age</u> 56.1 years (mean) <u>Gender</u> 100% Female 98.6%White British	Inclusion Members of 2 screen- ing cohorts from Kent, England <u>Assessment-only</u> Postal questionnaire measuring health be- haviours, beliefs about attending for breast screening & details of their demographic back- ground, prior to their invitation to screening.	<u>Outcome</u> Breast cancer screening – as re- corded by screen- ing centre <u>Baseline</u> -Intention -Beliefs -Bubjective norm -Perceived behav- ioural control	Intervention Postal question- naire measuring health behav- iours, beliefs about attend- ing for breast screening & demographic details. Also a section to formulate I-I to overcome 3 potential obstacles: Changing inconvenient appointment Arranging transport Negotiating time off work before invita- tion to screen- ing.	Sent invitation for Post screening. NS (unadjusted OR 0.99, 95% CI 0.72 to 1.38)	NS (unadjusted OR 0.92, 95% CI 0.68 to 1.24) However, women who made a plan to negotiate time off work were more likely to at- tend than those who did not or for whom planning was irrelevant (p<0.01)	I-I did not lead to an overall increases in attendance for breast screening.

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Sheeran et al, 2000	Age	<u>Inclusion</u>	<u>Outcome</u>	Standard postal	Standard postal Post	Women who formed I-I were	Forming I-I to
UK	40.62 (SD=11.69)	Due for a cervical	Uptake of cervical	reminder to	reminder to attend for	significantly more likely to	make an ap-
		smear test during a	smear test	attend for cer-	cervical smear.	attend for their appointment	pointment to
n=217	Gender	3-month period		vical smear.	Then a postal ques-	(unadjusted OR 4.83, 95% CI	attend increases
	100% Female		<u>Baseline</u>	Then a postal	tionnaire on their	1.64 to 14.22)	likelihood of at-
Patients at a single			-Attitudes	questionnaire	views of the cervical		tendance - even
medical practice	Ethnicity /Race		-Subjective norms	on their views	smear test.		when participants
	N/R		-Perceived behav-	of cervical			strongly intend
			ioural control	smear test and			to achieve their
			-Intention	asked to form			goal.
				an I-I speci-			
				fying when,			
				where & how			
				they would			
				make an ap-			
				pointment to			
				go for cervical			
				smear test.			

Two studies (Greiner *et al.*, 2014; Rutter *et al.*, 2006) were deemed to be of high risk of bias, while the remaining four were of unclear risk (Appendix 3). The overall quality of evidence (as assessed by the GRADE approach) was considered to be low.

All six studies incorporated an Implementation Intention (I-I) (i.e. 'if-then' plans) component. Table 2 details the cue-automaticity component from each publication. In three studies, the 'if-then' plan was combined with other intervention components such as information about benefits of attendance for screening (Milkman et al., 2011; Neter et al., 2014; Greiner et al., 2014). 'If' components were all personally predetermined by participants and consisted of a combination of dates, times and or places. For example, Milkman et al. (2011) emailed employees, at a large utility firm, one of three different emails about workplace vaccination clinics. All emails contained educational information about where and when influenza vaccinations would take place at the firm. The two intervention arms both encouraged participants, via e-mail, to construct an I-I. The first encouraged forming I-I round the date they planned to receive their vaccination, whilst the other encouraged the record of both the date and time.

The importance of full completion of the I-I (rather than partial completion) had a significant effect in two studies. Vet et al. (2014), recruited men online via a number of different websites for men who have sex with men (MSM). Consented participants were asked to complete online, an I-I about when, where and how to make an appointment for Hepatitis B vaccination. Those who provided a valid, registered response about when, where and how were classified as having a complete I-I. Sixty per cent of participants formed complete I-I plans and completeness was significantly associated with HBV vaccination uptake (unadjusted OR 3.64 95% CI 1.89 to 7.03). The other study, by Milkman et al. (2011), showed the I-I intervention significantly increased influenza vaccinations, but only in the intervention arm where both the date and the time were documented (unadjusted OR 1.19 95% CI 1.01 to 1.40).

Five studies showed a significant positive increase in preventive health service use (Table 1; Appendix 4). For example, Sheeran et al. (2000), who incorporated an I-I intervention at the end of a postal questionnaire around cervical cancer screening, reported 92% of interventional individuals attended for cervical cancer screening compared to 69% of controls (unadjusted OR 4.83, 95% CI 1.64 to 14.22). Neter et al. (2014) posted a fecal occult blood test (FOBT) kit to HMOinsured members with either an information leaflet (control) or a leaflet containing I-I instructions to write down when, where and how they would complete the FOBT test (intervention). Individuals within the intervention group were more likely to complete and return the FOBT test than controls (unadjusted OR 1.18, 95% CI 1.12 to 1.24). Another study by Greiner et al. (2014) incorporated, via computers within a healthcare setting (safety-nets), information and education on colorectal cancer (CRC) screening. Participants in the intervention group completed an I-I around when, where and how they would complete CRC screening, and were given a printout copy of their individualised I-I to take home. The control group were asked questions and given printout information on diet, exercise and healthy living. Individuals who completed the I-I intervention had higher odds of completing CRC screening compared to controls (AOR=1.83).

Table 2. Documentation of intervention forming cue-automaticity or link to its production

Study, Year	Intervention details
Vet et al, 2014	Implementation Intention (I-I) " The resulting increased cognitive accessibility of the specified situational cue facilitates the detection of an attention to this cue. In addition, forming an implementation intention is thought to automate the execution of a behavioural response" pg 123
Milkman et al, 2011	Implementation Intention (I-I) " Simply asking people to develop such a plan, or an "implementation intention," is all that is neces- sary to trigger an association between the desired behaviour and a concrete future moment" pg 10415
Sheeran et al, 2000	Implementation Intention (I-I) "Rather, "the underlying theory is that by forming implementation intentions people pass on control of goal-directed activities from the self to the environment. The intended behaviour is subject to external control through the environmental cues specified in one's implementation intention when these cues are encountered, they are expected to prompt the intended behaviour" pg.284
Neter et al, 2014	Implementation Intention (I-I) "The automation transfers goal-directed behaviour from effortful, conscious control into reacting to situational cues" pg.274
Rutter et al, 2006	Implementation Intention (I-I) " implementation intentions "pass on control of goal-directed activities from the self to the environ- ment" pg.128
Greiner et al, 2014	Implementation Intention (I-I) "I-I can lead to initiation of action even when people are stressed" pg. 704

Only one of the six included studies did not show a significant intervention effect (Rutter *et al.*, 2006). This study incorporated an I-I intervention component via a postal questionnaire aimed at increasing the uptake of attendance for breast cancer screening. The I-I addressed three key barriers to attendance; namely changing an appointment, travelling to the screening unit and arranging time off work. Participants were required to form I-I for all three key barriers and return the questionnaire. Results showed a non-significant I-I intervention effect (78.9%) compared to controls (80.3%) (unadjusted OR 0.92 95% CI 0.68 to 1.24). Possible explanations for this finding could be a ceiling effect of high attendance in the control condition or because the I-Is were focused around antecedents (barriers) to the behaviour, rather than on the barrier itself.

Just one study explored the differential interventional effects of a cue-automaticity intervention by SES background. Participants in Neter *et al.* (2014) were from diverse SES backgrounds (based on clinic SES), with intervention effects consistent across the SES spectrum. In addition, Greiner *et al.* (2014) delivered the intervention to individuals from a low SES background (income >150% of the Federal Poverty Level), via recruitment from 9 different safety-net clinics within the US. They also demonstrated a positive increase in uptake of colorectal cancer screening with an I-I component (54%) compared to an education only intervention (unadjusted OR 1.18, 95% CI 1.12 to 1.24 (42%). The remaining four studies did not consider SES as an explanatory variable.

No outcome measures of automatic behaviour, such as the Self-Report Behavioural Automaticity Index (SRBAI) (Gardner et al, 2012), were reported in any of the included papers. A number of different baseline variables were measured such as: behavioural intention, self-efficacy, perceived susceptibility and perceived behavioural control. Of these variables, only intention to perform the behaviour was found to be significantly associated with intervention effectiveness (Vet al et., 2014; Neter *et al.*, 2014; Sheeran & Orbell, 2000; Rutter et al, 2006).

Discussion

The aim of this systematic review was to assess the effectiveness of interventions, containing a component of cue-automaticity, to improve the uptake of preventive healthcare, and to consider how this approach might be applied to preventive dental visiting. Given that only six studies were identified, with five of them effective, this suggests that whilst this area of research is relatively new, it may offer an effective way to improve preventive health care service uptake. An important note of caution however should be added; none of these studies were rated as high quality.

Dental visiting is an infrequent, complex behaviour. While included studies also addressed infrequent, complex behaviours such as attendance for breast cancer screening (yearly - every 3 years), influenza vaccination (yearly) and cervical cancer screening (every 3-5 years), few incorporated long term follow-up (the maximum follow-up in included studies was six months). This, therefore raises a question as to whether included interventions (all of which incorporated an I-I intervention component) can be truly seen as establishing cue-automaticity in the context of complex, infrequent health behaviours. I-I interventions, in this setting, may increase behaviour by heightening the mental accessibility of an opportune moment to act, rather than establishing a memorable link between a particular cue and behaviour (Gollwitzer & Sheeran, 2006). Therefore, the active mechanism within these interventions requires further exploration, and should include determination as to whether cue-automaticity has been established using a long term follow-up strategy. Indeed measures such as selfreported behavioural automaticity index (SRBAI) would be important to consider, as well as longer follow-up periods in future intervention work in order to help determine the level of automaticity established to predetermined cues for infrequent behaviours.

Whilst only one included study focussed on low SES participants exclusively and another explored the gradient of improvement across the SES spectrum, the impact of this type of psychological intervention across the gradient remains to be determined. However, the limited available evidence suggests that a uniform impact across the gradient may be likely (Neter *et al.*, 2014; Greiner et al 2014). This outcome will depend, however, on the extent to which full adherence to the I-I intervention is consistent across all SES groups as completeness of I-I may impact significantly on preventive behaviour.

Moreover, the intervention format of the one study where no evidence of effectiveness was found (Rutter *et al.*, 2006) suggests that I-I interventions maybe more effective when they focus on the behaviour itself rather than antecedent steps to attendance, including how one might travel to an appointment. This suggests that for dental visiting, the I-I intervention might be most effective when it documents where (i.e. which dental practice you will contact), when (i.e. which date and time you will contact with the dental practice) and how (i.e. telephone / email /face-to-face) patients will make an appointment, rather than overcoming barriers (such as arranging time off work) for dental attendance.

Certainly the infrastructure around dental appointment systems may lend itself to being used to incorporate I-I plans when making appointments for check-ups, since reminder cards and postcard messages have previously been used successfully to increase attendance (Patel *et al.*, 2000; Reekie & Devlin, 1998). The addition of an I-I intervention to the end of such reminder prompts may assist individuals with an intention to attend, by heightening their awareness to the predetermined cue associated with attendance and establishing a mental link between the specific cue and attending (Gollwitzer & Sheeran, 2006).

Finally, a number of study limitations should be acknowledged. Firstly, all of the preventive healthcare services included within the review were free for the individuals from the point of contact. Although this is true in certain situations, such as those who qualify for free dental treatment (e.g. pregnant women in the United Kingdom), treatment cost presents a substantive filter to preventive dental attendance. It is possible that this factor might prove so great a barrier as to impact on the efficacy of cue-automaticity interventions in the dental context. Secondly, preventive healthcare services within the review included cancer and Hepatitis B, which carry a significant mortality and morbidity risk. It is likely that this heightens individual's intentions to conduct this type of preventive behaviour, making this form of psychological intervention more effective. It is unclear therefore, whether this efficacy would translate into the less urgent, dental context.

Conclusion

While interventions using cue-automaticity to underpin the promotion of preventive care use are relatively rare, studies that do exist have promising results. Studies also indicate that cue-automaticity interventions in this context can be effective for low SES groups, potentially reducing health inequalities, although more work is required to explore the effect of I-I interventions that aim to establish cue-automaticity towards preventive oral health behaviour. In particular, work is required to understand the active mechanism, over the long term, of such interventions and their impact across the SES gradient.

Acknowledgments

The authors would like to thank Eleanor Kotas for her involvement in the search strategy and conduct and Sian Walley (SW) for her role duplicating the data extraction. Funding was received for this study from the Oral and Dental Research Trust – Glaxo Smith Kline Research Grants Programme 2014.

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